



Terms and Conditions

1. Charges are reviewed each business year.
2. Mileage is included within the fee, unless the return journey is longer than 20 miles from the individual EDS therapist's base.
3. Payment for all sessions must be paid, in full, 48 hours prior to the session, unless a block of sessions is booked.
4. If your session includes any food preparation or eating out/ refreshments you will be expected to cover your individual costs.
5. Cancellation of an appointment - please give at least 48 hours notice where possible. If this notice is not given, you may be charged in full for the session. If you do not attend your session or cancel at late notice more than 3 times, it is our policy to discharge you from our service. We will not rebook any sessions with individuals if a payment is outstanding.
6. Cancellation by the therapist for a session will be given as soon as possible, and a new appointment will be made.
7. Personal information is held and processed in accordance with the GDPR, our Governance Policy and our Privacy Notice. Separate consent is gained in relation to this below.
8. Safeguarding is of paramount importance. Should any safeguarding concern arise, appropriate action will be taken without hesitation.
9. The Professional you are working with, works in accordance with Professional Guidelines from their Professional Body for example the Royal College of Occupational Therapists, Nursing and Midwifery Council, UKCP..... As such, the therapist is requested to offer appropriate therapy, and cease treatment if it is unnecessary.

Consent & Authorisation

I have read, understood and agree to these terms and conditions of service.

I have read, understood and agree to the Client Privacy Notice, giving consent for the collection and use of my personal data as laid-out in this Notice.

I give consent for you to notify and share information directly with my GP or other health care professionals.

I understand that although every effort is made to maintain data security, some communication systems such as email and post cannot be entirely secure.

Signature of Client _____

Date _____